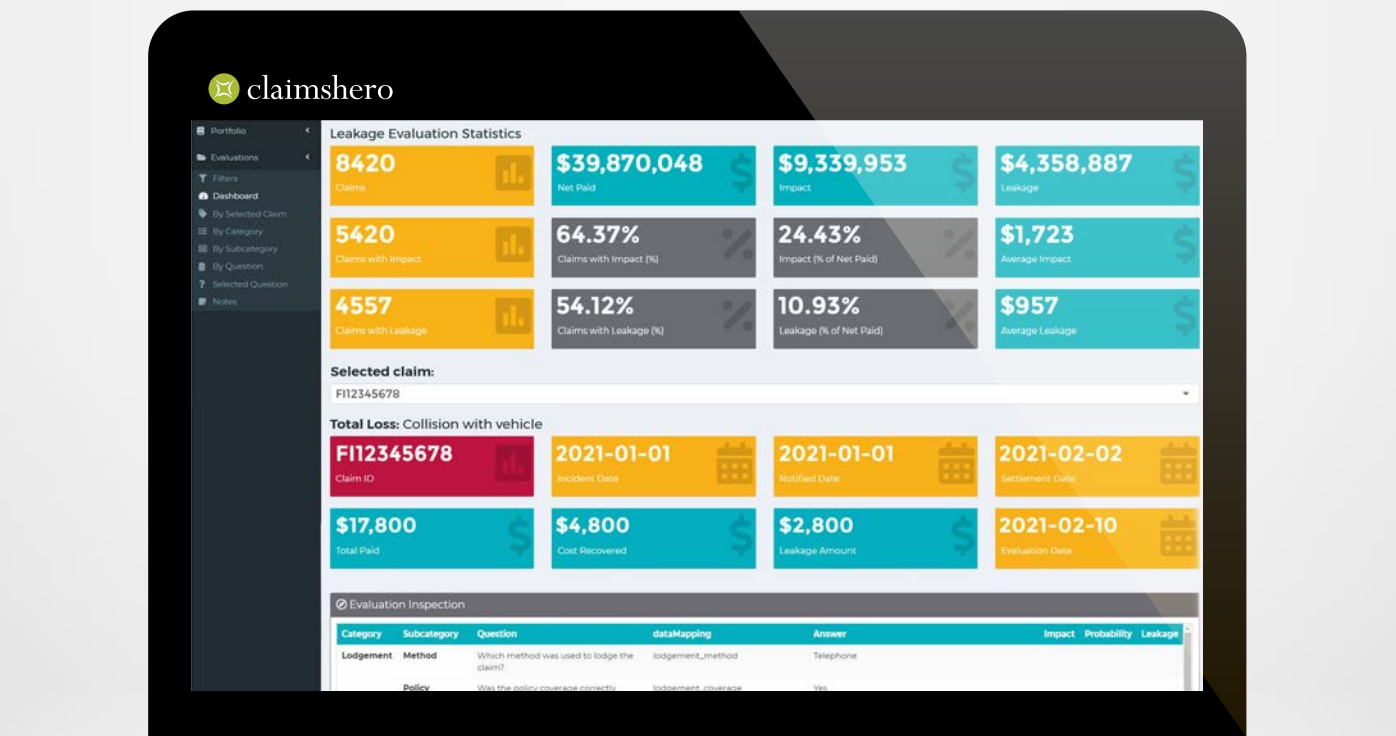




## Stop claims leakage & lift performance

Detecting and preventing claims leakage is top of mind for every insurer. Claimshero is a secure cloud based platform, designed by claims professionals to extract maximum value from claim auditing, leakage and open or closed file review programs. Claimshero's dynamic questions identify root causes that impact claims outcomes and produces real time analytics and reporting.



# Benefits



Enables a holistic evaluation of your claims value chain.



Mitigates claims risk and reduces costs.



Targets complex claims business challenges.



Monitors improvements over time.



Replaces spreadsheets with tailored and efficient tools.

# How it works



## Client Data

- Defined data request
- Finity ingest (local secure server)



## Finity Sampling

- Advanced claims sampling
- Finity secure server
- Claims uploaded into the inbox

Claimshero



## Claim review data capture

- Dynamic questions
- Finity secure server (no PII)



## Analytics & Reporting

- Real time analytics
- Shiny US server (no PII)



## Unique sampling

- Automated claim sampling methodologies
- Stratified Sampling to produce a portfolio view of leakage

## Structured Data capture

- Dynamic questions using Finity IP or customised to your business needs
- Designed to optimise the reviewers effort

## Powerful Analytics

- User-friendly real-time analytics and reporting platform by code section and sub section
- Root cause analysis

## How Claimshero is helping businesses

An insurer's claims audit program was not providing insightful information around quality or leakage.

After implementing Claimshero the insurer was able to identify that 60% of claims had a quality issue and 26% of all claims processed had an issue that would likely lead to hard leakage. Claimshero's deep dive capability enabled a total view of claims quality and leakage - identifying root causes, frequency and impact. This enabled the insurer to identify areas of process failure, poor decision making and inappropriate decisions, gaps in training and awareness.

**Using Claimshero, the insurer was able to target their largest pain points, implement changes in process, training and resourcing and track the measurable improvement.**

### About Finity

*Finity's unrivalled depth of actuarial and strategic expertise has inspired a range of cutting-edge products focused on practical commercially aware solutions that add value to your business.*

### Contact

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